



## DOCUMENTATION NEEDED FOR SCREENING

To qualify as a patient at the Virginia B. Andes Volunteer Community Clinic you must be a Charlotte County resident, be over 18 years old, have no public or private health insurance, and be less than or equal to 200% of the Federal Poverty Guidelines.

**The following information must be brought to your screening appointment in order to receive services:**

### **A. Photo identification**

### **B. Proof of current Charlotte County address – 1 document of proof**

\* Examples of documentation - Photo ID, utility bill, lease/rental agreement, current pay stub with address, vehicle registration

\* If homeless, we need a letter from Homeless Coalition, Jesus Loves You Ministry, or other benefit agency and if not registered thru “coordinated entry”, we will still see you but you will need to provide a letter of certification of homelessness from one of these agencies within 30 days

### **C. Provide Proof of income or Explanation of How You Live With No Income - Needed for all family members (i.e. patient/spouse/significant other/child)**

#### **NOTE: Must provide #1 and #2**

- 1) Current Social Security Earnings Statement
- 2) Previous year Income Tax Return or proof you did not file

#### **NOTE: Must provide for all in your family unit**

- 3) 1 month of current pay stubs needed for each member of the family
- 4) Current Bank Statements (all checking & savings) needed for each member of the family
- 5) Current Unemployment letter stating amount to be received needed for each member of the family
- 6) Current Social Security Benefits (retirement, disability, dependents, and survivors) award letter stating amount to be received needed for each member of the family

#### **NOTE: Must provide if #3, #4, #5, and/or #6 all equal \$0 (zero dollars)**

- 7) Explanation of How You Live With No Income

### **D. Copy of Medical Records (if needed)**

**Once packet is complete, please call the clinic at (941) 766-9570 to make a screening appointment.**



## Volunteer Health Care Provider Program 2021 Federal Poverty Guidelines

Family Size	Monthly
	<b>200%</b>
<b>1</b>	\$2,147
<b>2</b>	\$2,903
<b>3</b>	\$3,660
<b>4</b>	\$4,417
<b>5</b>	\$5,173
<b>6</b>	\$5,930
<b>7</b>	\$6,687
<b>8</b>	\$7,443
<b>9</b>	\$8,200
<b>10</b>	\$8,957
For each additional person over the family size of 10, add	\$757

SOURCE: Federal Register: January 19, 2021  
New Levels went into effect as of January 19, 2021

Compiled by:  
Christopher P. Gainous,  
Supervisor, Volunteer Health Services  
Health Resources and Access Section  
Bureau of Community Health Assessment  
Division of Public Health and Performance Mgt.  
Florida Department of Health





### Patient Medical History

First Name:	Last Name:	Today's Date:
DOB:	<input type="checkbox"/> Male <input type="checkbox"/> Female	Social Security #
Address:	City, ST:	Zip:
Home Phone #:	Cell Phone Number #:	Check Preferred Contact #: <input type="checkbox"/> Home <input type="checkbox"/> Cell

### MEDICAL INFORMATION

Reason you need to see a medical provider: \_\_\_\_\_

List previous outside doctors or ER visits: \_\_\_\_\_

Do you need new prescriptions for medications you will be out of in the next 30 days?  Yes  No

Health History	Health History	Health History
<input type="checkbox"/> Alcohol Intake –Light/Moderate/Heavy <input type="checkbox"/> Tobacco Use – Light/Moderate/Heavy <input type="checkbox"/> AIDS <input type="checkbox"/> Allergies <input type="checkbox"/> Alzheimer's <input type="checkbox"/> Anemia <input type="checkbox"/> Angina <input type="checkbox"/> Anxiety <input type="checkbox"/> Arthritis <input type="checkbox"/> Asthma <input type="checkbox"/> Atrial Fibrillation <input type="checkbox"/> Back Pain <input type="checkbox"/> Behavioral Health Condition <input type="checkbox"/> Bladder Disorder <input type="checkbox"/> Bleeding Disorder <input type="checkbox"/> Blood Clot(s) <input type="checkbox"/> Bowel Disorder <input type="checkbox"/> Breast Feeding <input type="checkbox"/> Bursitis <input type="checkbox"/> Cancer <input type="checkbox"/> Cataracts <input type="checkbox"/> Cholesterol, High <input type="checkbox"/> COPD / Emphysema <input type="checkbox"/> Dental Date of last visit ___/___/___ <input type="checkbox"/> Depression <input type="checkbox"/> Diabetes Insulin Dependent	<input type="checkbox"/> Diabetes Non-Insulin Dependent <input type="checkbox"/> Emphysema <input type="checkbox"/> Epilepsy <input type="checkbox"/> Glaucoma <input type="checkbox"/> Gout <input type="checkbox"/> Heart Condition <input type="checkbox"/> Hepatitis A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> <input type="checkbox"/> Hypertension <input type="checkbox"/> Hypo-Thyroid <input type="checkbox"/> Hyper-Thyroid <input type="checkbox"/> Kidney Disease <input type="checkbox"/> Liver Disorder <input type="checkbox"/> Lung Disease <input type="checkbox"/> Macular Degeneration <input type="checkbox"/> Migraine <input type="checkbox"/> Neck Pain <input type="checkbox"/> Osteoporosis <input type="checkbox"/> Pacemaker <input type="checkbox"/> Parkinson's Disease <input type="checkbox"/> Peripheral Neuropathy <input type="checkbox"/> Pregnancy <input type="checkbox"/> Prostate Condition <input type="checkbox"/> Sleeping disturbance <input type="checkbox"/> Stroke <input type="checkbox"/> Tendonitis <input type="checkbox"/> Ulcers	Other: _____ Other: _____ Other: _____ Other: _____ <div style="border: 1px solid black; padding: 2px; margin-top: 5px;"> <b>Medication/ Food Allergy</b> </div> <input type="checkbox"/> Aspirin <input type="checkbox"/> Cephalosporins <input type="checkbox"/> Codeine <input type="checkbox"/> Eggs <input type="checkbox"/> Erythromycin <input type="checkbox"/> Food Additives/ Dyes <input type="checkbox"/> NSAID's (ibuprofen, Naprosyn) <input type="checkbox"/> Peanuts <input type="checkbox"/> Penicillin <input type="checkbox"/> Sulfa Drugs <input type="checkbox"/> Tetracyclines <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____

### HEALTH AND WELLNESS PROGRAMS

Would you like to participate in the following programs:

Exercise and Nutrition <input type="checkbox"/>	Asthma / COPD Management <input type="checkbox"/>	Diabetes Education <input type="checkbox"/>
Medication Management <input type="checkbox"/>	Tobacco Cessation <input type="checkbox"/>	

### CURRENT MEDICATION PROFILE

List all prescription medications, OTCs, and vitamins					
Medication	Dosage	Directions	Medication	Dosage	Directions
1.			7.		
2.			8.		
3.			9.		
4.			10.		
5.			11.		
6.			12.		

### DEMOGRAPHICS

Marital Status:    Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed <input type="checkbox"/>					
Race:            White/Caucasian <input type="checkbox"/> Black/African American <input type="checkbox"/> American Indian/Alaskan Native <input type="checkbox"/> Asian/Pacific <input type="checkbox"/> Other: _____					
Ethnicity:            Hispanic <input type="checkbox"/> Non-Hispanic <input type="checkbox"/>					
Language Preference: _____ <i>Note: If not English, translator needs to be provided at all appointments</i>					
Level of Education:    High School <input type="checkbox"/> Some College <input type="checkbox"/> College Degree: <input type="checkbox"/> Technical Degree <input type="checkbox"/>					
Exercise:    Never <input type="checkbox"/> 1-2 times a week <input type="checkbox"/> 3-4 times a week <input type="checkbox"/> Almost every day <input type="checkbox"/> What type of exercise: _____					
Family History: Father:    Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Age <input type="checkbox"/> Cause of Death _____  Mother:    Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Age <input type="checkbox"/> Cause of Death _____  Siblings:    Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Age <input type="checkbox"/> Cause of Death _____ Please check if the following conditions run in your family: <input type="checkbox"/> Heart Disease <input type="checkbox"/> High Blood Pressure <input type="checkbox"/> High Cholesterol <input type="checkbox"/> Stroke <input type="checkbox"/> Cystic Fibrosis <input type="checkbox"/> Diabetes <input type="checkbox"/> Asthma <input type="checkbox"/> Rheumatoid Arthritis <input type="checkbox"/> Cycle Cell Anemia <input type="checkbox"/> Cancer					
Height: _____			Weight: _____		
Employer: _____			Occupation: _____		
How were you referred to the VBA: _____					



## Notice of Limited Resources

Dear Patient,

**Given that the Virginia B. Andes Volunteer Community Clinic is working with a finite allotted number of resources that may change from time to time there will be occasions when no resources will be available to you and we will be unable to provide the services you need. At that point we will have to deny services and will work with you to determine other possible options for your care.**

Listed below are the items that we must have on file to provide you with service. Failure to provide these documents may delay your receipt of medications. To qualify for services income must be at or below 200% of the Federal Poverty Level

- Personal Identification and residency verification
- Proof or attestation of income such as a recent tax return, social security benefit award letter, 1 month of pay stubs, letter of support, or letter from homeless coalition.
- For pharmacy services a prescription for a formulary medication or a 90-day prescription for medications available thru manufacturer assistance programs
- Please note that determination of eligibility is required annually.

- 
- Presently I have no private, public, or government funded health insurance such as Medicare, Medicaid, or Veterans Benefits.*
  - All of the information that I have provided to the Virginia B. Andes Volunteer Community Pharmacy is correct to the best of my knowledge*
  - I understand that any changes in the information initially provided including my financial status or insurance status will be reported to the Clinic and Pharmacy immediately.*
  - I give my consent to release the minimum necessary health information to Pharmaceutical Companies for auditing purposes and help with obtaining my medications*
  - I understand that willful misrepresentation of any information provided will result in refusal of assistance now and in the future*

Signature of Patient: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Signature of Screener: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_



## Verification of Medicaid and Medicare Eligibility

I understand that in order to be eligible for services through the Virginia B. Andes Volunteer Community Clinic/Pharmacy, I must not have health insurance, including Medicaid or Medicare. My signature certifies that to the best of my knowledge, I do not have any public or private health insurance. Furthermore, I authorize a representative of the Virginia B. Andes Volunteer Community Clinic/Pharmacy to verify my Medicaid and Medicare status either by calling the Florida Department of Children and Families ACCESS Florida Hotline or checking online with the Social Security Administration for Medicare coverage.

Patient Name: \_\_\_\_\_ Todays Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Patient Signature: \_\_\_\_\_

Social Security Number: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Medicaid Health Insurance Coverage  Yes  No

Screener Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

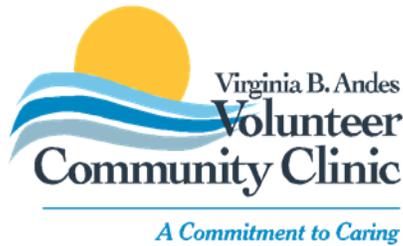
Medicare Health Insurance Coverage  Yes  No

Screener Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

1. Call ACCESS Hotline
2. Enter the Social Security Number
3. Enter the date of birth in mm/dd/yyyy format

If no information is found the individual has not applied for benefits and you may end the call



## Notice of Privacy Practice

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. This notice describes how medical information about you may be used and disclosed and how you can get access to this medical information. Please review it carefully.

### WE ARE REQUIRED BY LAW TO:

- Make sure that the medical information that identifies you is kept private.
- Give you this notice of our legal duties and privacy practices with respect to your medical information.
- Follow the terms of this notice.

### HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU:

- For Treatment – We may disclose medical information about you to doctors, nurses and other health professionals who are involved in your medical care.
- For Health Care Operations – We may use this information to provide the best health care based on your medical condition. Information may have to be discussed with other charitable organizations, government organizations, businesses and pharmaceutical manufacturers that participate in assistance programs for auditing purposes only, or individuals from whom you or we may seek to provide assistance or additional help for you.
- Safety – When necessary to prevent a serious threat to the patient's health and safety or the health and safety of the public or another person
- Law Enforcement – We may release your information if asked to do so by a law enforcement officer. Examples would include a subpoena warrant summons, fugitive material witness, missing person, victim of a crime, criminal misconduct, an emergency situation involving a crime, or about a death.
- All other disclosures require a patient's written authorization which may be revoked at any time.

### YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU:

- Right to inspect and copy – you may request this at any time – a charge may be assessed for copying
- Right to amend – you may have us update and change incorrect information.
- Right to Request Restrictions – for example, you may request that we do not give out particular parts of your medical records to family members.
- Right to Confidential Communication – for example, you may request that we only contact you at home or by mail.

### COMPLAINTS:

- All complaints about privacy violations or any other matter should be made to the Clinic Manager. You will not be penalized for making any complaints. You have the right to complain to the U.S. Department of Health and Human Services about any violations of your privacy at (404)562-7886.

WE RESERVE THE RIGHT TO UPDATE AND CHANGE THIS NOTICE AND POST A CORRECTED VERSION AT ALL TIMES

Name and relation of other individual(s) we may disclose information to:

NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ CONTACT PHONE #: \_\_\_\_\_

NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ CONTACT PHONE #: \_\_\_\_\_

\*\*\*\*\*

PATIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

\*\*\*\*\*



## PATIENT STATEMENT OF UNDERSTANDING

I understand that my eligibility dates for services are from \_\_\_\_\_ through \_\_\_\_\_. It will be my responsibility to show my eligibility card on each visit and to update my eligibility card through rescreening prior to the expiration date on the card. You will not be able to receive services either through the clinic or pharmacy without a current eligibility card.

I understand that the VBA staff and volunteers are committed to treating patients with politeness and respect and that you as a patient are expected to provide the same courtesy in return.

I understand the VBA building and grounds are a non-smoking campus.

I understand that if I miss either three appointments or scheduled prescription pick-ups without notification in advance, the VBA reserves the right to discharge me as a patient.

I understand that if I arrive late for an appointment, I may be rescheduled for a later time or another day.

I understand that prescription refills are to be called in 2 business days in advance.

I understand that the pharmacy has a formulary which may be viewed on our website ([www.volunteercare.org](http://www.volunteercare.org)) and some expensive medications will be required to be obtained thru a manufacturer assistance program which may take up to 2 weeks.

I understand that I play a role in my health care:

- It is my responsibility to follow through on testing and treatments offered by medical personnel at the Clinic
- As many diseases can be treated by lifestyle modifications alone, I agree to disease prevention and management counseling and programs that the Clinic makes available so that I may be empowered to actively manage my healthcare
- I agree to take prescribed medications as directed and comply with refilling maintenance medications unless discussing concerns with either the prescribing provider or the pharmacist.
- Failure to comply with my treatment plan will make me ineligible for continued care at the Clinic

I understand that it is not always possible for the VBA to have a translator available. If I do not speak English, I will bring someone with me to my appointment to translate for me

Patient Signature: \_\_\_\_\_

Date: \_\_\_/\_\_\_/\_\_\_



## LETTER OF SUPPORT

Please help us determine the eligibility of the person listed below for assistance. Give specific answers to the following questions about the assistance or money you have loaned or given directly to this person. **We need specific dollar amounts to determine eligibility.** This form should be completed by the person providing help and/or sharing expenses with the client.

Name of Patient: \_\_\_\_\_

Patient's address: \_\_\_\_\_

Contact Phone #: \_\_\_\_\_

\*\*\*\*\*

Name of person providing help (Person completing this form): \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Phone # of person providing help (Person completing this form): \_\_\_\_\_

Please provide/describe any assistance and/or how much money you have given this person(s) in the last 4 weeks. If no cash provided, please list **\$0.00** for the amount given.

CASH/\$ AMOUNT \_\_\_\_\_ ROOM & BOARD/\$ VALUE \_\_\_\_\_

OTHER/\$ VALUE \_\_\_\_\_

Is this person working or have any other sources of income? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, where are they employed and/or what other type of income \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF PERSON PROVIDING HELP

\_\_\_\_\_  
DATE

\*\*\*\*\*

Homeless \_\_\_\_ Yes \_\_\_\_ No (if yes please provide support letter from facility – i.e. Homeless Coalition, Jesus Loves You)



# How to create a *my* Social Security account



Securing today  
and tomorrow

To create an account, you must:



Be at least 18  
years of age



Have a Social  
Security number



Have a valid U.S.  
mailing address



Have an email  
address

1



Visit [www.SocialSecurity.gov/myaccount](http://www.SocialSecurity.gov/myaccount)  
and select **sign in to** or **create an account**.

2



Read and agree to the 'Terms of Service',  
tell us who you are, and **verify your identity**.

3



Create your **account detail**, select  
**how to receive** your security code, and **enter**  
your security code.

4



Now that you have **successfully** created  
your *my* Social Security **account**, choose  
**email or text** under 'Message Center Preferences'  
to receive courtesy notifications.

Create Your Account Today!

## WHAT'S NEW?

There is a new transcript format that better protects your data. This new format partially masks your personally identifiable information. Financial data will remain fully visible to allow for tax preparation, tax representation or income verification. Learn more at [About the New Tax Transcript and the Customer File Number](#)

**Caution: The Get Transcript Service is for individual taxpayers to retrieve their own transcripts for their own purposes. Use by any other entities is prohibited.**

You can get various Form 1040-series [transcript types](#) online or by mail. If you need your prior year **Adjusted Gross Income (AGI)** to e-file, choose the **tax return transcript** type when making your request. To find out how much you owe or to verify your payment history, you can [view your tax account](#).

The method you used to file your tax return, e-file or paper, and whether you had a balance due, affects your [current year transcript availability](#). **Note:** If you need a photocopy of your return, you must use [Form 4506](#).

## Request Online - What You Need

To register and use this service, you need:

- your [SSN](#), date of birth, filing status and mailing address from latest tax return, access to your email account,
- your personal account number from a credit card, mortgage, home equity loan, home equity line of credit or car loan,
- and a mobile phone linked to your name (for faster registration) or ability to receive an activation code by mail.

## What You Get

- All [transcript types](#) are available online
- View, print or download your transcript

Username and password to return later

## Request by Mail - What You Need

To use this service, you need your:

- [SSN](#) or [Individual Tax Identification Number \(ITIN\)](#), date of birth, and mailing address
- from your latest tax return

## What You Get

- Return or Account [transcript types](#) delivered by mail

Transcripts arrive in **5 to 10 calendar days** at the address we have on file for you

Visit our [Get Transcript frequently asked questions \(FAQs\)](#) for more information. If you're trying to get a transcript to complete FAFSA, refer to [tax information for student financial aid applications](#).

**CAUTION:** We never call or send email or text messages asking you to provide information or log in to obtain a transcript or update your profile. Visit [report phishing](#) for instructions if you are unsure about the authenticity of any "unsolicited" communication you receive, other than US mail, claiming to be from the IRS.

## Related Websites

- [Social Security Administration \(SSA\) - My Account](#) 